

## Punta Bulata Resort & Spa Pet Policy Contract

At Punta Bulata Resort & Spa, we value the safety and convenience of all our guests. During your stay, you and your pet are allowed to experience enriching moments.

While in the resort please be informed of the following:

- 1. Only dogs are allowed as pets in the Resort. No other animals may be kept in the property.
- 2. A maximum of one (1) pet is permitted per room. Pets shall have a maximum height of 60 centimeters (2 ft.).
- 3. Pets are allowed in the Resort's **<u>stand-alone units</u>** including Hillside Up, Hillside Down, Beach Cabanas, Hillside Casita and Beach Casita only.
- 4. Pets are allowed only in the rooms in which they are registered.
- 5. Pet owners should provide the following:
  - Vaccination record
  - Pet's food and vitamins
  - Pet's food and water bowls
  - Pet's towels
  - Pet's bed
  - Pet's fence / crate / stroller / carrier
  - Pet's toys
  - Disposable bags
  - Pee pad / Diapers
- 6. Keep your pet leashed at all times as you head out of your room and must be accompanied by its owners in public places at all times.
- 7. All pet vaccinations especially anti-rabies must be current and valid. The pet/s' vaccination certificate must be sent to resort via email upon booking confirmation and presented to the Front Desk upon check-in.
- 8. Pets should not have been sick in the last seventy-two (72) hours. A medical clearance from a certified vet may be required upon check in.



- 9. All pets must be clean, well-groomed, and completely free of fleas and ticks. Pets must wear diapers at all times especially in public areas of the resort.
- 10. Pet owners shall use only the entry and exit points in the main lobby as specified by the Resort Management.
- 11. Refrain from bringing your pet/s in common and recreational areas within the property such as the restaurants (but allowed in al fresco area where available), function rooms, swimming pool, and back-of-the-house areas. Guests with their pet/s may use the public areas only for entry and exit of the building. Resort service dogs are exempted if accompanied by any of our resort personnel.
- 12. Pets are allowed to stay at the garden or lawn, if available, provided that their waste will be cleaned and will be disposed by their owners in secured disposable bags. At all times, the guest shall maintain and keep the property in good and sanitary condition.
- 13. The guest agrees not to leave any pet/s unattended. Dogs left unattended, for a period of more than forty-eight (48) hours, shall be considered abandoned and shall be reported to the proper authorities. The registered guest shall indemnify Resort Management for any costs, losses or damages which may result from such action being taken.
- 14. All equipment required for the upkeep and feeding of pets are to be provided by the guest. Under no circumstances shall any equipment within the property be used for animal use, this includes the use of <u>resort bath tub, available towels and linens. Any use of linen</u> for their pets are to incur corresponding charges. Stained linen will be charged <u>twice the regular laundry rate while permanent stained linens will be charged with</u> <u>corresponding replacement fee.</u>
- 15. Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by the pet/s. In the event that any pet becomes overly disruptive or in any way aggressive towards other guests or employees, the pet must be removed from the property. In the event that any pet is considered dangerous by the Resort Management, it shall immediately be removed from the property by the guest.
- 16. During any housekeeping service the guest is requested to remove their pet from the room. The guest may call the Housekeeping Department to arrange a convenient time to service the apartment. If Housekeeping service is not required, the guest may activate the privacy sign in the room.
- 17. The guest shall give a security deposit, equivalent to <u>Five Thousand Pesos (PhP</u> <u>5,000.00) per room</u> upon check-in. The security deposit will cover any damages incurred which may include, but are not limited to, stained bedding, stained carpet, stained linen,



scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required, and/or lost revenue charges while the unit is out of service due to cleaning and repairs. The room/s will be inspected upon check out. After confirmation and clearance that no damage was found in the room and no extra cleaning efforts were required, security deposit shall be returned.

- 18. The guest shall pay the disinfection-cleaning fee corresponding to the room category upon check-in. Fee Is non-refundable. **Rate per animal/per night is Php1,500.00**.
- 19. Any damage caused by the pet(s) shall be charged to the registered guest and must be paid immediately upon presentation of an invoice.
- 20. The Resort Management and its employees shall not be liable for any loss, injuries or illness of any pet for any reason whatsoever.
- 21. The guest shall strictly comply with the Pet Policy Agreement and other rules and regulations which may be issued by Resort Management. Resort Management reserves the right to require room changes, removal of pet/s from the property, refuse or discontinue service without refund, if in the resort's sole discretion, the pet is considered dangerous, unhealthy, or likely to frighten, harm, disrupt resort guests, has damaged resort property, or for failure to abide by these policies.
- 22. The guest accepts full responsibility for any and all liability, claims, losses, costs and expenses including reasonable attorney fees, for personal injury or property damage that may be caused by or attributed to their pet/s. The guest agrees to make any reimbursement for such damages on demand/upon receipt of corresponding invoices.
- 23. The guest agrees to indemnify, hold harmless and defend the Resort Management, its owners, and employees from any and all liability, claims, losses, costs and expenses including reasonable attorney fees arising out of or relating to any claim for personal injury or property damage caused by or attributed to their pet/s.

If you agree to the terms and conditions listed in this contract, kindly affix your signature below.